

Role description

Role Name: Digital Tenant Sounding Board

Who: Open to all tenants and leaseholders of Babergh and Mid Suffolk District Councils.

Time commitment and frequency: Short bursts of commitment when areas of the service are being focussed on. Members can be consulted on all items or select which they are interested in.

Main purpose:

The Sounding Board is a database of tenants, shared owners and leaseholders who are there to provide feedback and insight on a range of topics or issues. Their role is to consult and gain the tenant perspective about new or changing initiatives that will directly affect tenants. Our Sounding Boards are split by specific areas of the housing service to ensure that we are asking you about what is of interest to you.

By being a member, you will be able to take part in occasional surveys, focus groups, and hear about new ways of getting involved as they develop.

This is the perfect opportunity if you want to have your say and influence but are unable to commit to time for in person meetings and the training to achieve the breadth of knowledge required for the Tenant Board.

Duties and responsibilities:

- Be happy to receive information digitally regarding proposals for the various areas of the service.
- Review that information and be prepared to provide opinions and comments.
- Occasionally take part in meetings online when required.
- Report back to the Tenant Board regularly.

Our values

- Empowering, valuing and developing our people
- Valuing our customers
- Being open and honest
- Taking ownership
- Being ambitious

Equality and diversity

Considers and shows respect for the opinions, circumstances and feelings of colleagues and members of the public, no matter what their position, background, circumstances, status, appearance and whether they are one of the protected characteristics covered by the Equality Act 2010 (Age, Disability, Gender Reassignment, Marriage and Civil Partnership, Pregnancy and Maternity, Race, Religion or Belief, Sex or Sexual Orientation).



Our Values

...we believe in



OUR CUSTOMERS

BEING AMBITIOUS

TAKING OWNERSHIP

BEING OPEN and HONEST

OUR PEOPLE



We empower, value and develop our people to work together as one dynamic and efficient team.

We care about delivering high quality, customer-focused outcomes with our communities and partners.

We are open, transparent and truthful.

We take pride in our work and take responsibility for our actions.

We are ambitious, inspiring our communities, taking pride in our places and striving for excellence.