

## Role description

**Role Name:** Neighbourhood Champions

**Who:** Open to all residents of Babergh and Mid Suffolk District Councils.

**Time commitment and frequency:** Short bursts of commitment when local activities are taking place or as and when you want to get involved.

## Main purpose:

To act as the eyes and ears of their communities, feeding back and working with the relevant teams about issues affecting residents in our communities.

A Neighbourhood Champion will be someone with a good knowledge base of their community and the issues facing it and will be happy to act as a central point for their neighbours to bring issues, to discuss and collate these and represent their neighbourhood when liaising with the council in either an informal or formal way, as appropriate.

## Duties and responsibilities:

- Take note of local issues and record facts and incidents.
- Take part in Neighbourhood walkabouts with officers and members

## Our values

- Empowering, valuing and developing our people
- Valuing our customers
- Being open and honest
- Taking ownership
- Being ambitious

## Equality and diversity

Considers and shows respect for the opinions, circumstances and feelings of colleagues and members of the public, no matter what their position, background, circumstances, status, appearance and whether they are one of the protected characteristics covered by the Equality Act 2010 (Age, Disability, Gender Reassignment, Marriage and Civil Partnership, Pregnancy and Maternity, Race, Religion or Belief, Sex or Sexual Orientation).



# Our Values

...we believe in



**OUR CUSTOMERS**



**BEING AMBITIOUS**



**TAKING OWNERSHIP**



**BEING OPEN and HONEST**



**OUR PEOPLE**



We empower, value and develop our people to work together as one dynamic and efficient team.

We care about delivering high quality, customer-focused outcomes with our communities and partners.

We are open, transparent and truthful.

We take pride in our work and take responsibility for our actions.

We are ambitious, inspiring our communities, taking pride in our places and striving for excellence.