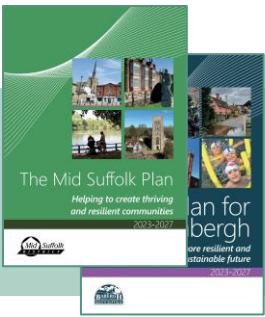


# Our Delivery Plan for Babergh and Mid Suffolk

2023-2028







Our political plans



Our actions plans



Our statutory and discretionary services



Our evidence and data



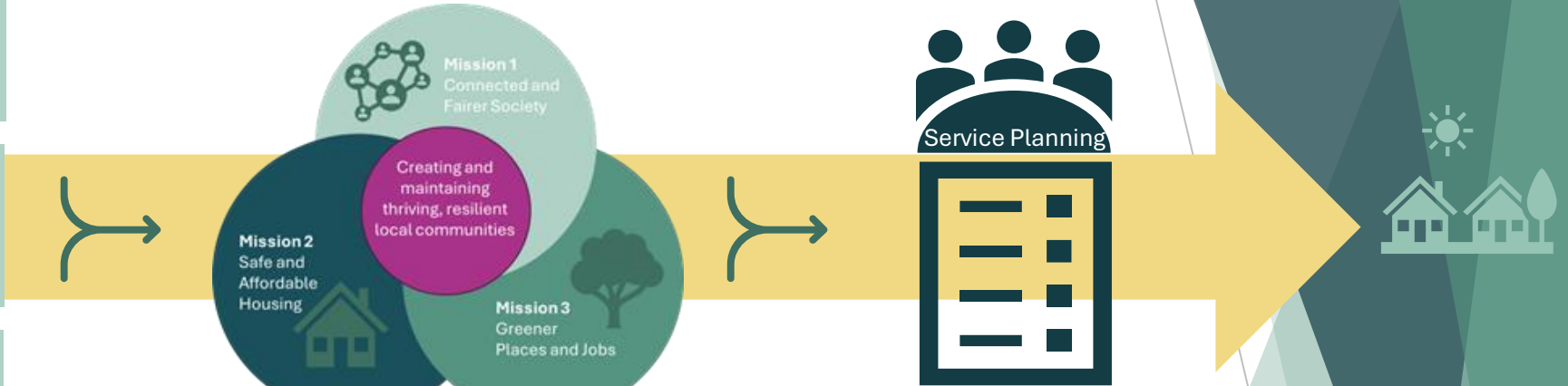
Our engagement and consultations



Our staff engagement

At Navigating our Future in July 2024, we reviewed the common themes between Our Plan for Babergh and The Mid Suffolk Plan, identifying how we could and are delivering these (link to feedback).

New initiatives, projects and actions have been brought forward since May 2023. Our Delivery Plan brings all our work into one place.



Now, Our Delivery Plan will explain in one place, how we will work towards our 'Purpose' and deliver on our 'Missions' over the next 5 years.

Our Service Plans will draw together how we will collectively achieve Our Delivery Plan. Between our Service Plans and Our Delivery Plan, there is a golden thread that connects what we do on a daily basis, to how we achieve our Missions.

## ...In pencil



- Our Delivery Plan is our plan that we will stick to
- But when we face new challenges, we need to acknowledge change, react to it and find new ways of working
- This is what we mean by in pencil
- We need to be flexible whilst remaining true to, and providing clarity on, Our Purpose

# Our Delivery Plan

## 1. Our Purpose

Stewardship and leadership of our places for now and the future

## 2. Our Missions

Create and maintain thriving and resilient local communities

## 3. Our Foundations

Enables successes in achieving our purpose

## 4. Our Approach

Informed by how we want to operate and what we need to do

## 5. Our Service Planning and Personal Objectives





# 1. Our Purpose

Stewardship and Leadership of our places for now and the future



## Stewardship

- Responsible management
- Entrusted
- Custodians for future generations

## Leadership

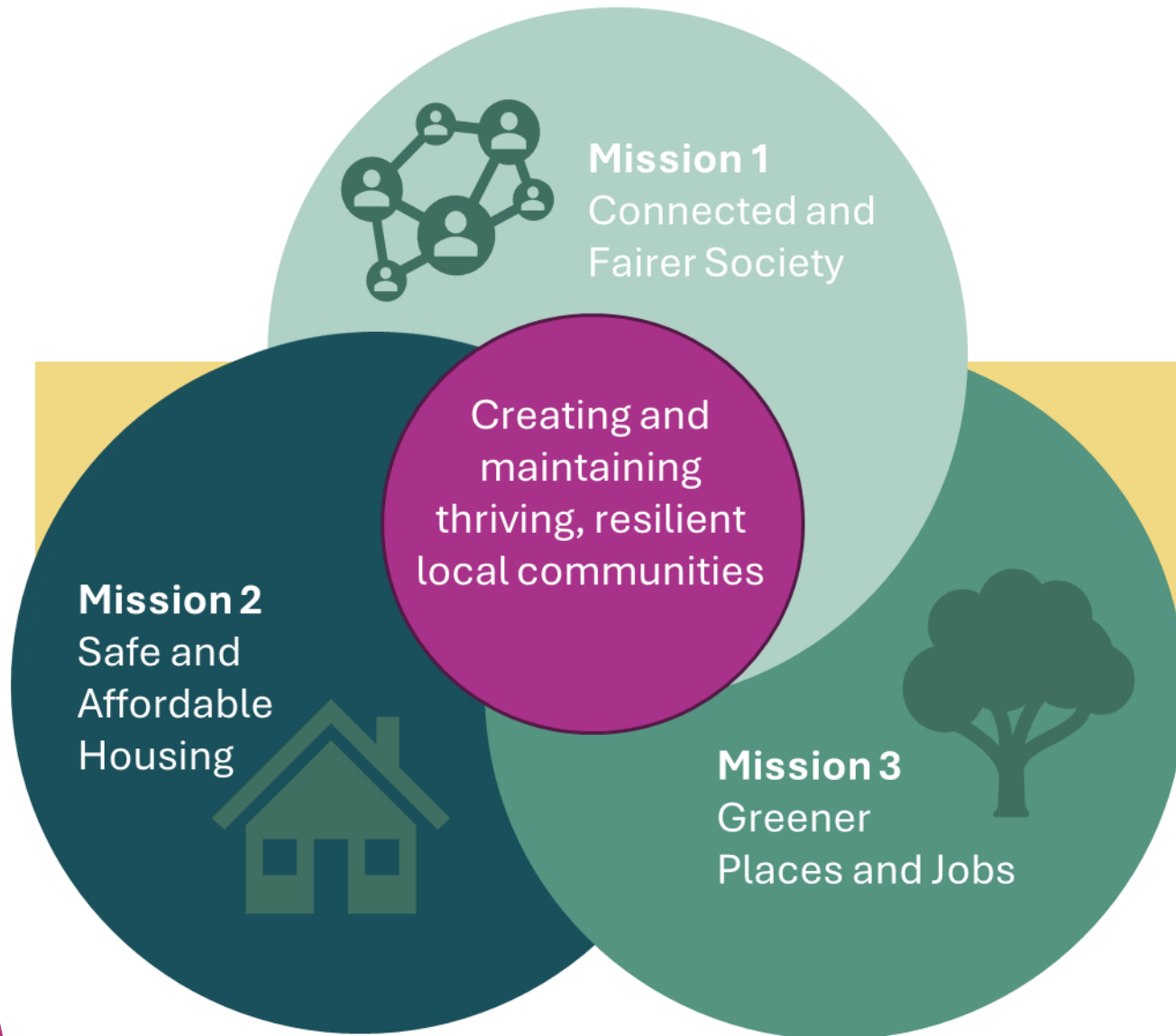
- Guiding
- Inspiring and enabling
- Trusting and trusted

## Our Places

- Our strategic approach
- Uniqueness
- Individual needs

**Our organisation will be an ‘anchor institution’  
to improve the quality of life now and in the future**

## 2. Our Missions



The whole council working together, across all service areas, with a common purpose.



**Mission 1**  
Connected  
and Fairer  
Society

**We want to see a better connected and fairer society, that is strong and resilient to the challenges faced in our districts.**



To achieve this, we will support our residents, both through the services that we deliver directly as a council and when working in partnership with other organisations.

This includes helping our residents to manage ongoing challenges such as the high costs of living and at points in their lives where they require immediate crisis support; whilst at the same time building longer term community resilience to take a preventive approach to reducing poverty.

We will engage residents in developing and delivering accessible services that meet their needs, using people's lived experience to help shape our work and ensuring the voices of harder to reach communities are heard.

We will work to improve the quality of our residents' health and wellbeing and reduce health inequalities by delivering accessible and affordable leisure services; signposting people to other services that can improve fitness and wellbeing; and developing and improving spaces and places for people to come together, including community facilities, our open spaces and the wider countryside.

We will work with our community safety partners to ensure our residents experience safe and secure environments - from the way in which we design our neighbourhoods, to the initiatives we run to help improve safety in our communities.

Enabling our residents to influence and shape the places where they live is of key importance. This means encouraging and enabling communities to play an active part in the decision-making processes that impact their local area, including through timely and meaningful engagement and consultation, whilst supporting communities to develop their own local and neighbourhood plans.



**Mission 1**  
Connected  
and Fairer  
Society



## Outcomes we will look to achieve:

- Residents who can access excellent services and support
- Reduced inequalities for our residents
- Empowered communities who can shape the places they live
- Improved health and wellbeing for our residents
- Communities that are safe and secure

## Mission 2

### Safe and Affordable Housing



Everyone deserves somewhere to live, in an affordable and high-quality home, to build stable, healthy and fulfilling lives.

We have multiple roles in making this happen, from providing safe, decent homes for our own tenants, to ensuring our districts' wider housing needs are met.

We will ensure that affordable homes are built where our residents need them and that these recognise the needs of our local communities. We will continue to engage with communities on our local plan and support them to develop their own neighbourhood plans, to build consensus and ensure that community aspirations are recognised.

Tenants in our council properties deserve to have safe, warm and energy efficient homes that meet their individual needs, to enable them to have healthy and happy futures in their homes, in neighbourhoods that people are proud to live in. Alongside this, we are committed to engaging with our tenants, to ensure their voice informs decisions that affect them and their neighbourhoods.





## Mission 2

Safe and Affordable  
Housing



## Outcomes we will look to achieve:

- The right homes are delivered in the right places at the right time
- Our tenanted homes are safe and healthy places to live in



**Mission 3**  
Greener  
Places and Jobs

We want to help create greener, more sustainable districts, that seek to address the dual challenges of biodiversity loss and climate change, whilst ensuring all our residents have access to clean and green public spaces

Climate change is impacting our communities and the wider natural environment, with urgent action needed to reduce the carbon emissions of our districts; but also to help our communities deal with the impacts of climate change. We are working to reduce carbon emissions to reach net zero carbon emissions by 2030, through emissions from our own buildings, vehicles and housing. But we also have a key role in supporting our communities and businesses to achieve wider carbon emission reductions, including through sustainable transport, retrofit, local community energy schemes, local food growing networks and nature recovery. As such, we will provide leadership, inspiration and support to help our communities as they transition to a low-carbon future.

We will work to create, restore and improve connectivity of habitat, regenerate and enhance for biodiversity; improve habitat for protected and priority species; and maintain and enhance species diversity of native species. This will be through our direct work and through working in partnership with others.

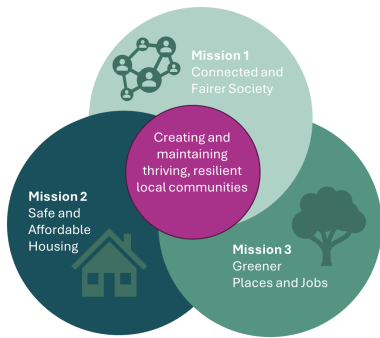
We want to create a prosperous, resilient and more sustainable future. We want to deliver sustainable, inclusive growth focused on people, prosperity and place while ensuring we work within sustainable resources and maximise our positive impact on the planet.

Finally, we want our residents to be proud of where they live, in clean and attractive neighbourhoods. We will continue to provide good quality services for street cleaning, refuse collection and in managing our parks and open spaces.



## Outcomes we will look to achieve:

- Recovery of the natural environment
- Enabling nature recovery and enhancing biodiversity
- Meeting net zero carbon emissions by 2030, and supporting climate change mitigation and resilience
- Delivering sustainable, inclusive growth focused on people, prosperity and place



### 3. Our Foundations...

Enabling us to be effective, efficient and well-run...



**To achieve our missions, we need strong foundations.** Across the organisation, our leadership teams, delivery teams and back-office functions will all enable one another, and be enabled, by ensuring we have the right foundations.

#### **Structure and processes:**



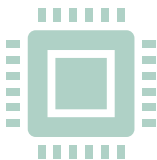
ensuring our own governance, accountability and assurance is in place, enabling the organisation to achieve what it needs to.

#### **People and culture:**



making sure our employees can learn and grow, and are encouraged, energised and enabled to deliver our ambitions.

#### **Data and technology:**



supporting our organisation to provide the right data, evidence and technology.



## 4. Our Approach...Blended approach informed and driven by our Councillors / our Residents / all of us

### Informed by wanting to...



**Deliver quality, reliable council services**



**Ensure financial responsibility and viability**



**Put sustainability and social justice at the heart of everything we do**



**Work with residents and partners to nurture engaged and resilient communities**

### We will respond by...

- Putting the customer at the heart of everything we do
- Designing positive, simple and helpful interactions
- Having a continuous improvement approach embedded across the organisation
- Providing open and honest leadership, being responsible with our resources
- Harnessing strength of others by partnership working
- Being financially viable, whilst always prioritising use of our resources to have the greatest impact for our communities
- Prioritising and focusing on resident impact
- Influencing access to necessary services and facilities
- Leading by example to help our communities as they transition to a low-carbon future
- Thinking, planning and acting hyper-locally
- Supporting participatory democracy and empowering community-based solutions
- Listening to and collaborating with communities, the voluntary sector, and local businesses



## 5. Our Service Plans and personal objectives...

**The golden thread running through the whole organisation...**

**We will develop longer-term, 3-year service plans, coupled with a continuous improvement approach embedded across the organisation.**

This will ensure a continued focus on our priorities and how we deliver them.

**We will make the connection to Our Missions and Our Approach in our Service Plans and then onto personal objectives.**

This will ensure that every person in the organisation, and our partners, can see how our Missions translate into actions taken at the individual level.

**We will monitor our service plans on an ongoing basis.**

This will enable us to track progress throughout the organisation as we work towards delivery of Our Missions over the next 5 years.

